

D Mayes Property Services Privacy Policy

Introduction

This Privacy Policy describes how D Mayes Property Services ("we," "us," or "our") operates the website located at (dmayespropertyservices.co.uk) and collects, uses, and discloses your personal data. This policy applies to all visitors, users, and others who access or use the Website. We are committed to protecting your privacy and handling your data in an open and transparent manner.

The Website is operated by Darren Mayes, located at Kings Lynn, United Kingdom.

Information Collected

We collect various types of information to provide and improve our services to you.

Personal Data

While using our Website, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Name:
- Email address:
- Telephone Number:
- IP address: Automatically collected when you visit our Website.
- Usage data: Information on how the Website is accessed and used.

Usage Data

We may also collect information that your browser sends whenever you visit our Website or when you access the Website by or through a mobile device ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Website that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

How Information is Used

We use the collected data for various purposes:

- To provide and maintain our Website.
- To notify you about changes to our Website or services.
- To allow you to participate in interactive features of our Website when you choose to do so.
- To provide customer support.
- To gather analysis or valuable information so that we can improve our Website.
- To monitor the usage of our Website.
- To detect, prevent and address technical issues.
- To communicate with you, including sending you newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to track the activity on our Website and hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our Website.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Website.

Examples of Cookies we use:

- **Session Cookies:** We use Session Cookies to operate our Website.
- **Preference Cookies:** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies:** We use Security Cookies for security purposes.

We may also use third-party tracking tools, such as Google Analytics, to collect and analyse data about your use of our Website.

Data Sharing and Disclosure

We may share your personal data in certain situations:

- **Service Providers:** We may employ third-party companies and individuals to facilitate our Website ("Service Providers"), to provide the Website on our behalf, to perform Website-related services or to assist us in analysing how our Website is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.
- **Affiliates:** We may share your information with our affiliates, in which case we will require those affiliates to honour this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.
- **Business Transfers:** If we are involved in a merger, acquisition or asset sale, your Personal Data may be transferred. We will provide notice before your Personal Data is transferred and becomes subject to a different Privacy Policy.
- **Legal Requirements:** We may disclose your Personal Data in the good faith belief that such action is necessary to:
 - To comply with a legal obligation.
 - To protect and defend the rights or property of Darren Mayes/D Mayes Property Services.
 - To prevent or investigate possible wrongdoing in connection with the Website.
 - To protect the personal safety of users of the Website or the public.
 - To protect against legal liability.

Data Security

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security. We implement a variety of security measures, including encryption and access controls, to maintain the safety of your personal information.

User Rights

You have certain data protection rights. We aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

If you wish to be informed what Personal Data we hold about you and if you want it to be removed from our systems, please contact us.

In certain circumstances, you have the following data protection rights:

- **The right to access, update or to delete the information we have on you.** Whenever made possible, you can access, update or request deletion of your Personal Data directly within your account settings section. If you are unable to perform these actions yourself, please contact us to assist you.
- **The right of rectification.** You have the right to have your information rectified if that information is inaccurate or incomplete.
- **The right to object.** You have the right to object to our processing of your Personal Data.
- **The right of restriction.** You have the right to request that we restrict the processing of your personal information.
- **The right to data portability.** You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.
- **The right to withdraw consent.** You also have the right to withdraw your consent at any time where Darren Mayes/D Mayes Property Services relied on your consent to process your personal information.

Please note that we may ask you to verify your identity before responding to such requests.

Third-Party Links

Our Website may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Children's Privacy

Our Website does not address anyone under the age of 16 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 16. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Changes to the Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Website, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Information

If you have any questions about this Privacy Policy, please contact us:

- By email: d.mayesproperty@gmail.com
- By telephone: 07951 902562